

CodeRED Community Notification System for Hendersonville Residents

What is CodeRED? CodeRED is an automated community notification system to call up to 60,000 phone numbers per hour with a recorded message, it will send text messages as well. CodeRED can reach Hendersonville residents by residential phone, business phone or mobile phone. It will leave messages in voicemail boxes and on answering machines. Emergency dispatch operators can send a message to the entire city or to a selected area.

What is CodeRED used for?

There are two parts to the CodeRED notification system:

1. Emergency Alerts with *optional* General Alerts -
 - Emergency Alerts will consist of missing child alerts, water contamination, chemical spills, natural disasters, terrorism threats, and other emergency safety notifications.
 - General Alerts will consist of road/lane closures, garbage collection changes and cancelations, community and recreational events.
 - The City is responsible for generating these notifications.
 - These type of notifications are free to our residents using the mobile app.
2. Weather Alerts
 - CodeRED sends out National Weather Service Alerts and is responsible for sending these notifications.
 - These are free to residents within Hendersonville that register their numbers.
 - The Mobile App has a charge if you would like to receive these weather alerts through the mobile app.

Sign up Today

The only way to be sure your information is entered into the CodeRED system is to sign up for the notifications. Go to www.hvilletn.org and click on “**Code Red**” on the left side of the page. Your information will only be used for CodeRed notification purposes.

Other ways to sign up for CodeRed

- Complete the [signup form](#) and return to the Hendersonville Fire Administration Office at 225 Freehill Road.
- Sign up at the Hendersonville Library.
- Come to city hall and complete sign up process.
- Call Hendersonville Fire Administration at 615-822-1119.

If you have questions or comments about the CodeRED system, please contact Hendersonville Fire Department Administration at 615-822-1119.